



**SUNRISE
BANKS**

Written Comments Regarding CRA Performance

Sunrise Banks received one written comment via email submission in 2015 regarding the bank's CRA performance. Attached is a copy of the comment and the response from Sunrise Banks.

Sunrise Banks did not receive any written comments in the prior two calendar years.



SUNRISE BANKS

Public Comment received May 2015:

I am upset that Sunrise has closed it's Minneapolis Branches along Lake Street. Lake Street is one of the most heavily used thoroughfares in the city. To move the bank away from this main artery of the city is unfair to your customers who rely on public transit. I used your Bloomington and Lake branch weekly. The only remaining branches in Minneapolis are in Uptown and the north end of Downtown. It is clear you do not value "the community" but rather cater, in concert with all the other banks, to your wealthiest customers. I opened an account with Sunrise because I wanted to support a local financial institution committed to serving my community. That no longer seems to be the case and I am consider moving my money as a result.

Bank Response sent May 2015:

I left a voicemail for you regarding your email to our Contact Us mail box. I realize that the closing of our Lake Street Office is an inconvenience for many of our customers, and would like to talk to you about Sunrise Banks, their commitment to the Urban Core, and our Socially Responsible Deposit Fund. Please give me a call, at your convenience.

JEANNE LEIBEL | Branch Manager

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