

# Quicken for Mac 2015-2017 Conversion Instructions

**Express Web Connect** 

## Introduction

As **Sunrise Banks** completes its system conversion, you will need to modify your Quicken settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

To complete these instructions, you will need your Access ID and Password.

**NOTE:** Quicken Express Web Connect uses the same Access ID and Password as your financial institution's website.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

## **Documentation and Procedures**

#### Task 1: Conversion Preparation

1. Backup your data file. For instructions to back up your data file, choose **Help** menu > **Search**. Search for **Backing Up**, select **Backing up data files**, and follow the instructions.

2. Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Search**. Search for *Updates*, select "Check for Updates," and follow the instructions.

### Task 2: Disconnect Accounts at Sunrise Banks on or after April 25, 2017

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose Accounts menu > Settings.
- 3. Select Troubleshooting > Deactivate Downloads.
- 4. Repeat steps for each account to be disconnected.

#### Task 3: Reconnect Accounts to Sunrise Banks on or after April 25, 2017

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose Accounts menu > Settings.
- 3. Select Set up transaction download.
- 4. Enter Sunrise Banks in the Search field, select the name in the Results list and click Continue.
- 5. Enter your Access Id and Password and click Continue.
- 6. If the bank requires extra information, enter it to continue.

**NOTE:** Select "Express Web Connect" or "Quicken Connect" for the "Connection Type" if prompted.

In the "Accounts Found" screen, ensure you associate each new account to the appropriate
account already listed in Quicken. Under the Action column, select "Link" to pick your existing
account.

**IMPORTANT:** Do **NOT** select "**ADD**" under the action column.

8. Select Finish.