

## How to Protect Yourself

Sunrise Banks continuously strives to ensure security and confidentiality of customer information. With all of the great things technology can do for us there are also risks associated with it; we hear about it everyday: internet fraud. It's our goal to make sure we have strong partnerships in place to help protect you against fraud.

We have developed a list of tips to help you safeguard your personal data.

- **BE EMAIL SMART —**
  - Beware of Phishing Emails – A phishing email is designed to masquerade as an official communication from an organization. The sender asks the recipient to either open an attachment or click a link. Here are a few tips to spot phishing emails: spelling errors and poor grammar; a website link that goes to a web address other than the original link; or a threatening email.
  - Do not open attachments or links from unsolicited/ unexpected email messages claiming “there is a problem with your account” or “there is a problem with your payment.”
  - Do not provide information to verify who you are (i.e. password, SSN, account numbers) to unsolicited callers or unsolicited email.
  - Sunrise Banks will never ask for sensitive information or send any attachments via an email.
- **MONITOR YOUR ACCOUNTS REGULARLY —** Look for suspicious transactions and report any such activity to the bank or your credit card company immediately.
- **ACCESS ONLINE BANKING FROM A TRUSTED LOCATION —** Avoid accessing Online Banking from public networks or open wireless networks which can often be found at coffee shops, libraries, and hotels.
- **ONLY MAKE ONLINE PURCHASES FROM SECURE WEBSITES —** When making an internet purchase, ensure the website address begins with <https://>.
- **USE A SECURE AND UPDATED COMPUTER —**
  - Use Anti-Virus Software – Make sure anti-virus software is installed, updated, and setup to perform regular scans.
  - Update, Update, Update – Make sure your computer's operating system and all other applications are up to date, e.g. Adobe and Java.
  - Use a Firewall – Firewalls help prevent outside intruders from accessing your computer.
- **USE STRONG PASSWORDS —** Online systems rely on your password as a method to confirm your identity, so it is essential to have strong passwords. Below are a few tips for creating strong passwords:
  - Use a unique password for online banking. DO NOT use the same password for online banking that you use anywhere else.
  - The longer the password, the better.
  - Select three words that are not related to each other or use phrases.
  - Separate words with numbers and special characters.
  - Use upper case and lower case characters.
- **REGISTER YOUR DEBIT CARD WITH MASTERCARD® SECURECODE™ —** We offer MasterCard SecureCode, as an added security feature, to help keep your internet purchases more secure. This service is free with all of our debit cards.
- **SIGN-UP TO RECEIVE ESTATEMENTS —** By receiving your statements electronically you reduce the potential for your account information to be compromised by mail fraud.

At Sunrise, we want to make sure that your data remains safe. If you would like to learn about additional products and services that can help you stay protected, contact us today at (651) 265-5640.